



HOURLY PRICING PROVISION – Energy Management Software

Will I be able to view my hourly usage data?

Yes. Once your meter has been installed, Central Hudson will provide you with access to Energy Manager, an online platform, which will allow you to view hourly kWh, kW, and RkVa data, if applicable, along with hourly NYISO Day Ahead and Central Hudson HPP prices.

How often is the data updated?

Usage data is updated daily, on a one-day lag. For example, usage through 11:59:59pm yesterday will be available for viewing around 8am this morning. Hourly pricing data from the NYISO is updated daily, at 11am, for the next day. Should there be any gaps or problems with data, Central Hudson may send a mid-day file to fill in your missing usage data.

Will I have to pay for this software?

The Energy Manager software will be provided from the period of final phone line/meter installation until billing commences, free of charge. Beginning October 1 of the respective expansion year, the monthly fee (currently \$20) for Energy Manager will be included in your incremental monthly charge.

How do I access my data?

Energy Manager can be accessed through Central Hudson's website at: <http://cenhud.enerwise.com/>. Each customer will be provided with a login and password. If your telecommunications and meter are installed and you have not yet received your login information, please contact your Central Hudson representative or email: EnergyManager@cenhud.com. Please note, your account number will be required to obtain your login information.

Can other people access my data?

You may share your login information with anyone whom you choose and more than one person may be logged on to the software at the same time. In addition, should a retail supplier contact Central Hudson seeking your hourly consumption data in order to provide you with a pricing quote, Central Hudson will provide any retail supplier in possession of your account number with your login information. Should you choose to opt out of allowing Central Hudson to provide this information to retail suppliers, please contact RetailAccess@cenhud.com.

Does Energy Manager have any other capabilities?

In addition to being able to view your hourly data in various formats including Excel, interactive tables and graphs, and summarized by hour, day or month, Energy Manager also provides additional tools to help manage your energy usage. The "Cost Estimation" feature in Energy Manager will allow you to estimate what the supply portion of your bill would have been had you been billed under the Central Hudson HPP for a month. In addition, this feature allows you to estimate bill impacts had your usage been higher or lower by a given percentage. Energy Manager also allows you to set alarms (received in the form of an email to the address you indicate) if the NYISO Day Ahead price exceeds a given dollar value.

Can you provide more details?

A PDF of the Energy Manager Users' Guide can be accessed at: <http://www.cenhud.com/business/commercial.html> under the "Fall 2010 HPP Seminar" heading. Should you encounter any problems or questions in using the software, please contact: EnergyManager@cenhud.com.

More HPP-related information will be provided in future issues of the *HPP Bulletin*.